



ruby canyon cycles

SUSPENSION SERVICE REQUEST FORM

*Please print this form and include it in the box with your product.

(970) 241-0141

• 301 Main St, Grand Junction, CO 81501

• service@rubycanyoncycles.com

CUSTOMER INFORMATION:

NAME: _____ EMAIL: _____

PHONE: _____ STREET ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

SHIPPING INSURANCE? NO YES \$1 PER \$100 OF DECLARED VALUE DECLARE VALUE HERE: \$ _____

RIDER METRICS:

BIKE MAKE: _____ MODEL: _____ YEAR: _____

SUSPENSION PRODUCT: _____ RIDER AGE: _____ RIDER WEIGHT: _____

HOW DO YOU RIDE?

TRAIL ENDURO RACING DOWNHILL CROSS COUNTRY OTHER: _____

WHAT PROBLEMS ARE YOU EXPERIENCING?

THANK YOU FOR FILLING OUT OUR FORM! THIS INFORMATION WILL HELP US PROVIDE THE SERVICE YOU EXPECT.

We will contact you via phone as soon as we un-box your product to go over the repair verbally. Thank you for choosing Ruby Canyon Cycles for your suspension needs! We will return your product with the same air pressure and damper settings you send it in with. Make sure you check sag again when you receive your product back from us, as it may need some adjustment after being brought back to working condition.

*Please print this form and include it in the box with your product.